

2018-19 Policy (Policy No. 120400/36/18/17/00000002 (New India Assurance))									
SN	Description	Shift Liability Claims		UPI Fraud Claims		Internet/Mobile Banking		Total	
		No.	Amount	No.	Amount	No.	Amount	No.	Amount
1	Settled	0	0	0	0	0	0	0	0
2	Under Process	0	0	2	1736186	2	5905096	4	7641282
3	Outstanding	0	0	0	0	0	0	0	0
Total Reported		0	0	2	1736186	2	5905096	4	7641282
INCURRED CLAIMS		0	0	2	1736186	2	5905096	4	7641282

**Remarks**

1 In UPI Fraud Claims, the Insurer has registered claims in one Bunches. The total number of cases are 70 while the Insurer has registered these 70 cases in 2 claims.

2019-20 Policy (Policy No. 120400/36/19/17/00000001 (New India Assurance))									
SN	Description	Shift Liability Claims		UPI Fraud Claims		Internet/Mobile Banking		Total	
		No.	Amount	No.	Amount	No.	Amount	No.	Amount
1	Settled	1	1821780	0	0	1	215500	2	2037280
2	Under Process	0	0	1	9265	1	7299000	2	7308265
3	Outstanding	0	0	6	1974381	5	6876900	11	8851281
Total Reported		1	1821780	7	1983646	7	14391400	15	18196826
INCURRED CLAIMS		1	1821780	7	1983646	7	14391400	15	18196826

**Remarks**

1 In UPI Fraud Claims, the Insurer has registered claims in one Bunches. The total number of cases are 93 while the Insurer has registered these 93 cases in 7 claims.

2020-21 Policy (Policy No. 421100/48/2021/59 (THE ORIENTAL INSURANCE COMPANY LIMITED))											
SN	Description	Shift Liability Claims		UPI Fraud Claims		Internet/Mobile Banking		ATM Fraud Cases		Total	
		No.	Amount	No.	Amount	No.	Amount	No.	Amount	No.	Amount
1	Settled	0	0	0	0	0	0	0	0	0	0
2	Under Process	0	0	0	0	11	11695117	11	11695117	11	11695117
3	Outstanding	0	0	20	28948281	38	13293815	1	68480400	58	110722496
Total Reported		0	0	20	28948281	49	24988932	1	68480400	69	122417613
INCURRED CLAIMS		0	0	20	28948281	49	24988932	1	68480400	69	122417613

1 In UPI Fraud Claims, the Insurer has registered claims in one Bunches. The total number of cases are 717 while the Insurer has registered these 717 cases in 20 claims.

